**PRINCE NCUBE**

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34 Tarnwood Park, Eltham, SE9 5NZ

**EDUCATION**

• CompTia A+ Certification, 08/2024

• Udemy Online, 2018-2020

- Web Developer Courses

- React Certification

- Laravel Certification

• Harvard CS50 Online, 01/2020 – 02/2020

- React Native Developer

• Google Scholarship, 2017 - 2018

- Android Mobile Developer

• NCC Education, 2013 - 2016

- Diploma in Computing Level 5

**PROFESSIONAL SUMMARY**

Innovative Full Stack JavaScript Developer with over 3 years of experience in remote and onsite service environments. Expertise in IT support, web application development, and team leadership with a strong foundation in React.js, Next.js, and Laravel. Proven track record of enhancing application stability and driving user engagement through optimized solutions and effective training.

**TECHNICAL SKILLS**

• IT Support & System Administration: Microsoft Exchange, Active Directory, Windows & macOS troubleshooting.

• Networking & Security: Network configuration, cybersecurity awareness, data protection policies.

• Software & Tools: Microsoft Office Suite, Google Workspace, Remote Desktop.

• Hardware Management: Device setup & inventory management, hardware troubleshooting.

• General IT Knowledge: Cloud apps, user testing, documentation, problem-solving.

• Frontend: React.js, Next.js, Redux, JavaScript (ES6+), Tailwind CSS, Bootstrap, Material UI

• Backend: Node.js, Express.js, Firebase, MongoDB, PHP (Laravel)

• Development Tools: GitHub, Heroku, Vercel, Webpack, Babel

• Testing & Optimization: Unit Testing (Jest, React Testing Library), Lighthouse Performance Audits

• CMS & Other Tools: WordPress, SEO Optimization, Google Analytics, Adobe Photoshop, Figma

**PROFESSIONAL EXPERIENCE**

**IT Support/Team Leader, Chislehurst Healthcare | Onsite (07/2023 - Present)**

• Provided first-line technical support, resolving hardware/software issues efficiently.

• Managed Microsoft Exchange, adding/removing users and troubleshooting email-related issues.

• Led IT training sessions for new employees, ensuring effective use of company systems.

• Advised teams on cybersecurity best practices and monitored data protection policies.

• Created and maintained a detailed inventory of company devices.

• Took on leadership responsibilities, assisting other departments as required.

**Full Stack JavaScript Developer, Intercom Staffing / UpMySalary | Remote work USA (02/2021 - 04/2023)**

• Collaborated with a remote team to develop multiple web applications using React.js and Next.js.

• Served as the go-to developer for React.js debugging and implementation best practices.

• Developed e-commerce solutions using Firebase for authentication and database management.

• Led UI/UX improvements, increasing user engagement and Lighthouse scores.

• Implemented unit testing to enhance application stability and maintainability.

**Full Stack Developer, We Are Rush | Remote Volunteer Work (03/2020-01/2021)**

• Assisted in setting up and maintaining IT infrastructure for a digital vaccination certificate project.

• Provided training on IT tools and security practices.

CERTIFICATIONS

• React Certification

• Laravel Certification

AREAS OF EXPERTISE

• Strong communication and interpersonal skills

• Ability to diagnose and resolve technical issues efficiently

• Fast learner, adaptable to new technologies

• Team leadership and training experience

REFERENCES

Available upon request